



## Food Banks BC Member Accessibility (IT) Grant

### Purpose

Funding and assistance for member food banks to begin or enhance their online presence through a website and or to begin or enhance their ability to receive donations via an online donation portal exclusive to their website.

### Eligibility

All member food banks in good standing, regardless of size will be eligible for assistance. Total value of grant is up to \$325, not including reduced monthly fees for all services.

Food Banks may choose to participate in any or all of the services provided under the program.

### Details

#### I - Online Donations

Donations increase significantly when donors have the ability to donate directly online using their credit card.

Food Banks will have the ability to offer donors the option to make online donations directly to their food bank.

1. Food Banks BC has formed an agreement with their own provider, GiftTool to provide online donation portals for member food banks and automatically generate Charitable Tax Receipts. The online donation portal fits easily into any existing website page and can also be used for manual donations and credit card processing.

*Food Banks BC will cover Set Up Fees and eTax Charitable Receipt Set Up Fees for all members. Grant Value - \$175 plus reduced fees. See Online Donation Portal Pricing for details.*

#### II - Website

To enable members to easily set up a 5 page website for their food bank so that they may receive online donations and have increased exposure, Food Banks BC will provide each members with the ability to have their own unique website. Members may choose 1 of 3 website templates which they may customize with their own photos and information. Assistance will be included in this grant.

Food Banks BC will also assist in the purchase of a Domain name for members that currently do not have a registered Domain name.

For food banks that already have a website, Food Banks BC will offer reduced cost for Website Hosting based on size of current website.

*Food Banks BC will cover the Set Up Fees for all members, including the purchase of the Domain Name, one year of Website Hosting, Technical assistance with website set up. Grant Value including technical assistance - \$150. See Website Pricing Sheet for details.*

To apply for all or part of the Accessibility (IT) Grant, please fill out and submit the Application Form and submit it to Food Banks BC by email: [info@foodbanksbc.com](mailto:info@foodbanksbc.com), Fax: 604-498-1795, or by mail: 100-12761-16<sup>th</sup> Ave., Surrey BC V4A 1N2.



## Food Banks BC - Partner Pricing

### Online Donation Portal

*gift*tool

<b>Donations Monthly Fee</b>	\$25 per month. Includes all maintenance, support and full access to your reports, including all Charitable Tax receipt info; for example, the ability to resend receipts by email.
<b>Transaction Fees</b>	\$0.99 per transaction or order modification/cancellation, \$0.24 credit admin fee (= \$1.23 in total). * Separately, your Payment Gateway / Internet Merchant account will charge their behind-the-scenes credit card processing fees (see below).
<b>Reduced Activation Fee</b>	<b>\$125 (\$250 non member cost) one-time fee **</b> Gift Tool will design a secure template to identically match your website as well as the first draft of a donation page to get you started. Then, all you need to do is review the setup, make any changes and paste the links into your website.
<b>Charitable Tax Receipts</b>	<b>\$50 one-time fee ***</b> Receipts are issued automatically for all online donations. To use the eTax Receipts for offline donations, there is a \$0.35 fee per tax receipt issued through the system for offline donors.

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\* To enable credit card processing, you will also need a Payment Gateway & Internet Merchant account to handle the behind-the-scenes credit card processing.

*Option 1* - SafeSave Payments offers combined preferred rates for both a SafeSave Payment Gateway & \$CAD Internet Merchant account. Mention that you will be using this for a GiftTool account to receive preferred pricing.

*Option 2* - Connect through iATS Payments. Mention that you will be using this for a GiftTool account to receive preferred pricing.

\*\* **Food Banks BC will pay all Set Up Fees for members. Your food bank will be responsible for the monthly fees and any changes you may subsequently order.**

\*\*\* **Food Banks BC will pay all Set Up Fees for members**



## Food Banks BC - Partner Pricing

### Website and Domain Name

#### Website Hosting Fee

**\$35.00 \***

Includes 5 page website which food banks may fully customize along with 2 email addresses. Members may choose from 3 website templates and technical support is included.\*\*

#### Annual Domain Name Fee

**\$15.00 \***

Members may choose their own unique Domain Name. Members may also choose to transfer their existing domain name for the same price, which will include a year of renewal. Technical support with registration is included. \*\*

#### Reduced Fees

Members that already have a Domain Name or Website Hosting will have the option to move their Hosting package to Infinet Communications Group and receive member pricing on their website. Reduced pricing also available for additional emails and/or additional web pages.

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\* **Food Banks BC will pay all Set Up Fees for members**

\*\* **Technical Support is included \$120 value for members**



**Mike Stoneman**

**Infinet Communications Group**

Email: [support@infinet.net](mailto:support@infinet.net)

Tel: 604-606-7880

Toll-Free Tel: 1-866-816-7945



## Food Banks BC's Accessibility (IT) Grant Application

Food Bank Name:

Contact Name:

Contact Phone:

Contact Email:

**Please indicate all services for which you are applying:**

Online Donation Service

Website, Hosting, Email

*\*Food Banks BC will pay for all set-up fees for new services directly to the service providers. Please see pricing sheets for details on costs that your food bank will be responsible for.*

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**Please email this completed application to:**

**Alison Jones**

alison@foodbanksbc.com

Fax: 604-498-1795

Mail: 100 – 12761 – 16th Avenue, Surrey BC, V4A 1N2

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**To activate your services, you will contact the following providers directly:**

### Online Donation Services

Jan Skorzewski  
www.gifttool.com  
toll free: 1.877.665.8665  
[support@gifttool.com](mailto:support@gifttool.com)

### Website, Email or Hosting

Mike Stoneman  
Infinet Communications Group  
[support@infinet.net](mailto:support@infinet.net)  
604.606.7880 or 1.866.816.7945